

# TUM International Student Guide Campus Heilbronn





## Welcome to the TUM Heilbronn Campus!

We are very pleased that you have decided to study at the Heilbronn campus of Technical University of Munich. On behalf of our two faculties, the academic and the administrative staff, I would like to warmly welcome you.

In Heilbronn, we live up to our internationally excellent reputation for quality in teaching and research with the TUM School of Management and the TUM School of Computation, Information and Technology. You, our international students, are among the best in your fields of study, and it gives us great pleasure to support you with a first-class education and to accompany you going your first steps of your career in technology-driven companies and beyond.

As a student at TUM Campus Heilbronn, we also promote activities that go beyond your everyday studies, in addition to your professional qualifications. This is what 'Campus Living' stands for, with sports and leisure activities, language courses, a buddy program and much more.

I hope that you will quickly feel at home here in Heilbronn and as a member of the university community, and that your studies become a successful and exciting part of your personal development. Welcome!

### **Prof. Dr. Helmut Krcmar**

*Founding Dean and Delegate Officer of the President,  
TUM Campus Heilbronn*



## TUM Campus Heilbronn at Bildungscampus



### Buildings:

- 1 Forum
- 2 TUM
- 6 Aula
- 8 Mensa
- 9 TUM
- 15 Bibliothek LIV

[Campusplan](#)



## Arrival

### Getting to TUM Campus Heilbronn

There are a number of public transport stops around the Bildungscampus - and Heilbronn's central train station can also be reached by bike in 7 minutes or on foot in 15 minutes.

You can find all possible options (car, train/ bus) on how to get to the Campus here:

[Get directions](#)

### CampusRad

Bike-sharing with CampusRad is the smart, environmentally-friendly way to ride through the city.

- To be able to use the offer, students and staff of the Bildungscampus and Campus Sontheim must download the Call a Bike app:



- Then you must register once and free of charge with our cooperation partner Deutsche Bahn, the one-time registration can be done with the action code: CaB\_Campus\_Heilbronn and the campus ID. Your registration will be

confirmed by entering the E-mail/SMS code sent to you. This is valid for 24 hours.

- Scan QR code on the bike and start cycling!

The bikes can be rented and returned at the four locations:

- Bildungscampus Ost (below the campus bridge)
- Car park Experimenta (on the ground floor, next to the ticket office)
- Student residence W27 (Wilhelmstraße 27, Parking courtyard)
- Campus Sontheim (at the main entrance Max-Planck-Straße)

The bikes may be used free-of-charge for 120 minutes each ride (including stopovers) and may be flexibly picked-up and returned to any one of the rental and return stations. Starting from the 121st minute, 1.00 euro is charged for each additional half hour started. A service fee of at least 10.00 euros will be charged if the bikes are not returned to one of the four stations.

[CampusRad](#)



### Parking at TUM Campus Heilbronn

Starting in September 2021, students and employees will be able to use parking facilities at reduced rates, depending on the parking area. As usual, entry and exit is possible via the CampusCard.

These areas should preferably be used by students:

**Car park Bildungscampus Ost and opposite open-air parking lot Ost**  
GPS-address: Dammstrasse 1, 74076 Heilbronn

**Car park Experimenta** (is located about a 10-minute walk from the Bildungscampus)  
GPS-address: Bahnhofstraße 6/1, 74072 Heilbronn

Fees: As of March 1, 2022, the following discounted parking rates apply:

- Per hour: starts at 1.50 euros, daily maximum fee: 3.00 euros
- Night time rate (between 3:00 a.m. and 6:00 a.m.): per hour starts at 3.00 euros
- The 10-day-flexticket: 18.00 euros for students and 25.00 euros for employees. It is NOT valid in the Experimenta parking garage.
- 30-day parking ticket: 40.00 euros. Both tickets are bookable directly via the PaymentPortal.

## General Information

### Service Point

Your first contact point for all service related non academic questions and matters on Heilbronn Campus is the Service Point. There you will receive information and advice on offers on campus and on important issues of your student life.

The Service Point is located in Campus Ost, building 2, ground floor:

Opening hours

Contact:

Email: [servicepoint@chn.tum.de](mailto:servicepoint@chn.tum.de)

Phone: +49 7131 26418 699



Vanesa González Taboada, Nicole Jäger  
and Beate Polap (from left to right).



#### Student Services Newsletter TUM Campus Heilbronn

Our newsletter always provides you with the current information and offers related to your student life. Stay tuned for more activities and events with our monthly Student Services Newsletter:

Sign up now



### Student Counseling

For all academic questions regarding your studies, you can contact the respective Program Management Team. For the programs of the TUM School of Management (Bachelor in Management & Technology and Master in Management) please contact:

[studentcounseling\\_heilbronn@mgt.tum.de](mailto:studentcounseling_heilbronn@mgt.tum.de)

and for the program (Bachelor in Information Engineering) of the TUM School of Computation, Information and Technology (CIT) please contact:

[ie-bachelor-heilbronn@in.tum.de](mailto:ie-bachelor-heilbronn@in.tum.de)

## Buddy Program

TUM Campus Heilbronn has a Buddy Program for new students to help our newcomers get settled in at TUM and in Heilbronn. The Buddy Program matches a group of first-year students with a TUM Buddy who support them during their first semester at TUM Campus Heilbronn. Buddies do an important job in ensuring new students to have a successful and enjoyable start at TUM Campus Heilbronn.



You can sign up for the Buddy Program for new students using the following link, password: 8MCHT

[Register now](#)

We will pass on your name and e-mail address to your future Buddy/ies and they will get in touch with you. Please allow for some time to pass between your registration and hearing back from your buddy.

You can find more information at:

[Buddy Program](#)

### Code of conduct

The Code of Conduct is a guideline to ensure a respectful and welcoming environment for all our students at TUM. You can find more information at:

[Code of Conduct](#)

Let's commit to the highest ethical standards.



## Events and other offers

The Student Services team organizes and offers a variety of activities for an inspiring student life called "Campus Living".

Feel free to take a look at our upcoming events below:

[Event Calendar](#)

## Heilbronn Fireside Chat

The Fireside Chat will take place on Thursdays at 7 p.m. every two weeks and will provide you with an informal setting for exchanging ideas and broadening your horizons.

Every few weeks we invite external guests who will give you new impulses and perspectives on various topics. You are also invited to actively participate at the event and contribute with your own ideas and topics. For more information, please contact the Service Point.



## Topfit.App

The Topfit.App offers you as a TUM Campus Heilbronn student digital support for your mental and physical well-being. Here you will find practical tips, entertaining content, community functions and events combined in one place. Of course you get this free of charge.

Register now

Skip the blue login box and register with the Company ID: CampusLiving



## My Bildungscampus App



The “My Bildungscampus” app is now available: The new app for the Heilbronn campus can be downloaded free of charge and without registering from the iOS (Apple App Store) and Android (Google Play Store) stores. It contains relevant information on important topics such as parking garage occupancy, public transportation, media offerings and much more.

In real time, the app keeps students and employees up to date at all times, e.g. about the departure times of public transport around campus. If you are in need of a parking space, you can find out which parking garage has free spaces. You can use the Campus Card 24 hours a day and everywhere with the app. The LIV library even allows you to search for suitable literature in the media stock via the app.

Install now:



More information:

Bildungscampus

## CampusCard & TUM Student Card

Please note that you will receive two student ID cards: the TUM Student Card and the CampusCard. You need both cards, because they have different functions.

As a student of the TUM Heilbronn Campus, you will receive the TUM Student Card for all student services at the TU Munich and for services offered by the [Munich Student Union](#) as well as outside the University. You will also need the Student Card, for example, for student discounts on admission to museums, theaters, swimming pools and other facilities, for subscriptions to newspapers and magazines, etc. You will receive the TUM StudentCard directly from Munich by mail, if you are completely enrolled and have entered a German address in TUMonline.

Your CampusCard has other functions: you can use it to pay in the cafeteria, at the café, at the vending machines and in some residence halls. It is also used to pay parking fees and for access to the LIV library (including book lending). The CampusCard is valid only for the Heilbronn Bildungscampus. To receive the card, you must be completely

enrolled. Then you will receive an email with the link where you can start your registration. More information at:

CampusCard

You will then receive an email and can pick up the card at the Service Point after activation.

## Infrastructure at TUM Campus Heilbronn

### IT introduction for Students

Are you a new TUM student and wondering how the IT infrastructure works? How do you get an email address? How do you register for courses and exams? How does the Wi-Fi work on campus? You can find answers to these questions on our website here:

Student Information

Contact us directly if you have IT problems: [it-support@tum.de](mailto:it-support@tum.de)

## Wi-Fi

Free and open Wi-Fi is available via the Bildungscampus network **welcome@bildungscampus**. Further access is possible via the Wi-Fi university-network EDUROAM at all TUM sites. Your TUM-ID plus the ending @eduroam.mwn.de (e.g.: [gu72dap@eduroam.mwn.de](mailto:gu72dap@eduroam.mwn.de)) as well as your self-chosen password is required for the login. You will get your TUM-ID from the LRZ (Leibniz Rechenzentrum) as soon as you are enrolled at TUM.

More information is also available here:

eduroam

## IT Support

Here you will find useful info for setting up all IT accesses:

IT-Guide

Contact us directly if you have IT problems: [it-support@tum.de](mailto:it-support@tum.de)

## Fire protection, escape routes and assembly points

Please refer to the current fire safety schedules. The notices can be found on each floor of Campus Ost, building 2 and Campus Mitte, building 9. They also indicate the assembly points where you should meet when the fire alarm goes off. Please familiarize yourself with them in advance in case of a fire.

## University e-Library TUM eAccess

**LIV** (Learn – Inform – Connect) is the joint library of Hochschule Heilbronn (HHN), the Duale Hochschule Baden-Württemberg (DHBW) and Technical University of Munich (TUM). As a TUM student at the Heilbronn campus, you have access to the complete literature inventory of LIV. The offers and services of the library are mostly free of charge via your CampusCard.

In order to use the LIV, you must register in person at the library's information desk.



**eAccess** is a convenient way to use the electronic media under license at the **TUM University Library**. This includes electronic e-journals, e-books and databases. Your eAccess is web-based and requires no plug-ins, client software or special browser settings.

For more information, please refer to:

Library Card

## Language Courses

You have different possibilities to learn German. We strongly recommend all non-native German speakers to improve their language skills in German. You can attend a course at aim academy on Bildungscampus.

Aim Language Courses

In 2023 we will offer German Intensive Courses in cooperation with the Goethe-Institut in Schwäbisch Hall. For more information please contact the Student Service Point.



We bundle the registrations for the German courses of aim and the Goethe Institut centrally via the Service Point (Campus Ost, building 2, 0.02). If you are interested, please contact us in person or by email at: [servicepoint@chn.tum.de](mailto:servicepoint@chn.tum.de)

Please note that it is extremely important that you notify [teilnehmerservice@aim-akademie.org](mailto:teilnehmerservice@aim-akademie.org) (aim) or [schwaebisch-hall@goethe.de](mailto:schwaebisch-hall@goethe.de) (Goethe Institut) in the event that you are unable to attend a class. It is not enough to inform the instructor of the course. Since the courses are free of charge, the organizers need to know if there is a sufficient reason preventing you from attending the course.

If you fail to observe this rule, you will be suspended from all courses for the entire semester.

## Administrative Matters

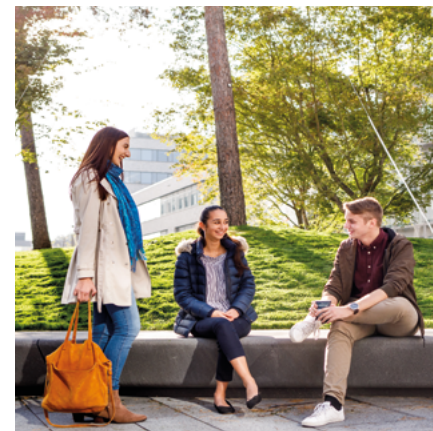
### Residence Registration

**Within two weeks of your arrival** in Heilbronn, you need to register at the Residence Registration Office ("Bürgeramt"). This is a requirement for citizens of every nationality. It is important that you bring your ID or passport and a confirmation letter from your landlord ("Wohnungsgeberbestätigung"):

Housing Provider Confirmation

Students from non-EU countries with a temporary residence permit will have to register at the immigration office ("Ausländerbehörde"):

Foreigners Affairs



### Immigration Office Heilbronn:

City Hall (Rathaus, entrance from Lohtorstrasse, 2nd Floor)  
Marktplatz 7  
74072 Heilbronn

Hours:

Monday, Wednesday, Friday from 8:30 a.m. to 12:00 p.m.

Tuesday from 8:30 a.m. to 12:00 p.m. (only for asylum seekers)

Thursday from 2:00 p.m. to 6:00 p.m.

Please make sure to bring the required documents to the appointment.

Students who move to a surrounding region of Heilbronn (Landkreis) should register at the local public administration office:

Landratsamt

Further information about visa, registration, residence permit, work permit can be found here:

Immigration Office

Residence Permit

## Public Transportation

The public transportation network runs buses and suburban trains ("Straßenbahn") in Heilbronn. The same ticket is valid for all forms of public transportation – i.e., you do not need a different ticket if you move from train to bus. A valid student ID allows you to use the "Stadtverkehr Heilbronn" (Zone A) free of charge at the following times: on work days from 7:00 p.m. onwards, at the weekends as well as on public holidays throughout the day.

The most common mean of transportation in Heilbronn is biking. The bike paths are well developed and it is easy to get around by bike due to the size of the city. Taxi service is a relatively expensive choice of transportation.

As a student studying in Heilbronn, up to and including the age of 27 you will be able to buy the JugendticketBW that allows you to use the public transport of all transport associations in the whole of Baden-Württemberg at a low price.

[JugendticketBW](#)

After the 27th birthday, the JugendticketBW can no longer be purchased. For students, there is then - as before the

[Semester-Ticket](#)

It is valid for one semester.  
You can get it at:

### KundenCenter Heilbronn HNV

Olgastrasse 2

Phone: 0049 (0) 7131 8888 6-0,

Email: [info@h3nv.de](mailto:info@h3nv.de)

Opening hours: Monday to Friday  
from 9:00 a.m. to 12:00 p.m. and from  
1:00 p.m. to 5:00 p.m.



### Welcome Package of the City of Heilbronn

Students studying in Heilbronn will receive a welcome package from the municipality when they register Heilbronn as their primary residence for the first time. The welcome package includes a coupon for a semester ticket or alternatively a voucher from the Heilbronn Marketing GmbH valued at 80 euros.

[Welcome Package](#)

## Living

### Accommodation

The new Campus is located on the so-called "Bildungscampus".  
Address: Am Bildungscampus 2 and 9,  
74076 Heilbronn.

To plan your search for accommodation, the following 10 districts of Heilbronn have public transport connections: Heilbronn (Bildungscampus is located in this district), Biberach, Böckingen, Frankenbach, Flein, Horkheim, Kirchhausen, Klingenberg, Neckargartach, Sontheim.

For current rent levels in Heilbronn visit:

[Rent Levels](#)

You can find a list of private student dormitories in Heilbronn here:

[Find a place to call home](#)

### WARNING

PLEASE BE CAREFUL WHEN SIGNING A CONTRACT WITH THIRD PARTY PROVIDERS!

### Living in Heilbronn

You can find further information about life in Heilbronn as well as Campus Bike public transportation, sports, museums, theater and concerts here:

[Explore Heilbronn](#)







TUM Campus Heilbronn  
Technical University of Munich  
Bildungscampus 2 & 9  
74076 Heilbronn  
Germany

[www.chn.tum.de](http://www.chn.tum.de)